Good morning All,

I provide below a link to a Communication Cascade video and ask that you watch this as soon as you can today. Some of you may also like to digest the Cascade in written form, so a transcript of the video will be uploaded to the Intranet shortly.

**Please regard this communication as confidential to A A Thornton.**

You should be able to view the video in your remote session, but if you copy and paste the link to the browser on your local laptop then you may find it works a little better. If viewing this email on a touch screen, then simply tap the link.

If you have any problems viewing the video then please send a report to: support@aathornton.com

Video link –

<https://www.youtube.com/watch?v=Pvp1MiHwoCQ>

Many thanks,

Adrian

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| COVID-19 - At AA Thornton we are well equipped to proceed with business as usual, and to provide uninterrupted, high-quality service to our clients. Please click [here](http://www.aathornton.com/covid-19/) for our latest update. |

